



SEFA ACARSOY

Date of birth 01/01/1991 | **Nationality** Turkish | **Gender** Male
[REDACTED] | Marmaris, Turkey | **Marital Status** Married
sefaacarsoy@hotmail.com | <https://acarsoysefa.com> | <https://linkedin.com/in/sefaacarsoy>

● EDUCATION

Bachelor's Degree - 09/2009 - 09/2016 - İzmir, Turkey
MARITIME BUSINESS ADMINISTRATION - Dokuz Eylül University

Associate Degree - 09/2012 - 06/2014 - Eskişehir, Turkey
SOCIAL SERVICES AND COUNSELING - Anadolu University

Associate Degree - 09/2015 - 07/2017 - Eskişehir, Turkey
LOGISTICS - Anadolu University

● WORK EXPERIENCE

09/2019 - 05/2021 - Muğla, Turkey
MANAGER - 1 İDEAL SİGORTA INSURANCE AGENCY

Identifying sales opportunities and overseeing a portfolio of clients, responsible for identifying risk management strategies, handling policy renewals, and tracking claims.

03/2019 - 06/2020 - Muğla, Turkey
INSURANCE BROKER - KORAY AYDOĞDU SİGORTA INSURANCE AGENCY

Identifying sales opportunities and overseeing a portfolio of clients, responsible for identifying risk management strategies, handling policy renewals, and tracking claims.

03/2017 - 03/2019 - Muğla, Turkey
CUSTOMER SERVICE REPRESENTATIVE - YESIL MARMARIS LINES

Office employee in marine transportation company that performs voyages between Turkey and Greek Islands. Responsible for booking, customer relations, check-in, communication/integration with Greek Agency and authorities.

04/2016 - 10/2016 - Muğla, Turkey
RECEPTIONIST (Seasonal) - Atlantis Apart Hotel

Serves visitors by greeting, welcoming, and directing them appropriately. Notifies hotel personnel of visitor arrival. Maintains security and telecommunications system. Informs visitors by answering or referring inquiries.

06/2010 - 09/2015 - Muğla, Turkey
BARTENDER / MANAGER (Seasonal) - MARMARIS CLUB CCCP

Greets customers and offers bar menus, answers questions about menu offerings, processes drink orders, and prepares bills and process payments. Plans, directs and oversees all bar operations including managing staff, ensuring service standards are met and implementing and maintaining procedures for maximum efficiency.

02/2014 - 06/2015 - İzmir, Turkey
TECHNOLOGY EDITOR - CNT INTERACTIVE - TURUNCULEVYE

Writing news, reviews and broadcasting Youtube videos and Twitch live streams about technology and video games.

● **INTERNSHIP EXPERIENCE**

08/2016 – 09/2016

Port of Izmir - Izmir

Trade & Tariff Department

07/2016 – 08/2016

Mediterranean Shipping Company (MSC) - Izmir

Documentation Department

03/2016 – 05/2016

Amazon (AMZL_US) - Izmir

Supply-Chain Department

06/2014 – 07/2014

Kardelen Special Education and Rehabilitation Center - Marmaris

Children Care and Rehabilitate

● **LANGUAGE SKILL**

Mother Tongue: **TURKISH**

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	C2	C1	C2	C2	C1

● **DIGITAL SKILLS**

Creativity | Empathic listener | Detail-Oriented | Excellent writing and verbal communication skills | Teamwork | Good Communication | Good time management | Flexibility | Problem-solving | Cross cultural skills | Efficient multi-tasking | Active listening

Computer Usage

10-Finger Typing | Computer Troubleshooting and Repair | Computer Hardware Assembly | Helpdesk Support | User Experience | Information Technology

Microsoft Apps

Word | Excel | PowerPoint | Outlook | OneDrive | OneNote | Skype

● **ADDITIONAL INFORMATIONS**

Driving Licence

AM, A1, A2, A, B1, B, BE

Marital Status

Married with Russian citizen. No child.

Hobbies

Creating video contents for Youtube and Twitch, webmastering, photography, DIY projects.

Recorded videos for a Youtube channel which has 285.000+ subscribers. Got hundreds of thousands views on the videos. Personal Youtube channel has 17.500 subscribers.

Personal Twitch live streaming channel has 25.000+ followers.

Interests

Books, history, motorcycles, politics, technology, sports, computer, video games.

● **CERTIFICATES**

Online EF SET English Certificate

Score: 76/100, Proficient (CEFR C2)

EF Standard English Test (EF SET)

<https://efset.org/cert/8svtpg>

Effective Communication

World Association for Quality

Personal Development

World Association for Quality

Strategic Management

World Association for Quality

Human Resources Management

World Association for Quality

ISO 14001: 2004 Environmental Management System

World Association for Quality

ISO 9001: 2008 Internal Auditor

World Association for Quality

ISO 9001:2008 Quality Management System

World Association for Quality

ISO 22000:2005 Food Safety Management System

World Association for Quality

OHSAS 18001:2007 Occupational Health and Safety

World Association for Quality

**All certificates of World Association for Quality:*

<http://www.worldcert.net/Result.aspx?7oltvnEEYmT0SISVxaJ7sm9Zlu3E%2bBeF>

● REFERENCES

Sari ACARSOY – Personal Reference – [REDACTED]
Finnish citizen relative. Former team leader at Kemira Oyj.

Ali EROĞLU – Personal Reference – [REDACTED]
Project Manager at Stockholms stad in Sweden.

Koray AYDOĞDU – Owner – korayaydogdusah@gmail.com – [REDACTED]
Koray Aydođdu Sigorta Insurance Agency

Sertaç ERARSLAN – Contracting & Operations Manager – sertac.erarslan@yesilmarmaris.com – [REDACTED]
Yesil Marmaris Lines

Tayfun KIRAN – Owner – info@atlantisapart.com – [REDACTED]
Atlantis Apart Hotel

Ramazan Tugay KAHRAMAN – Editor in Chief – tugay@turunculevye.com – [REDACTED]
CNT Interactive / TuruncuLevye

Emrah KÖKDAL – Owner – emrah_kokdal_1@hotmail.com – [REDACTED]
Marmaris Club CCCP